

Frequently asked questions

How can we get our company's products profiled in the LIM?

The LIM will be regularly reviewed (the process and frequency are yet to be determined). Companies must provide council with a full package for review, including product specifications, professional standard photos (including written permission for council to reproduce the images), technical drawings, recent local installations and warranties. This must be in a format that is compatible with the LIM documentation. Companies must also provide evidence that a certified access consultant has been engaged.

Can we supply an equivalent product / alternative solution?

Yes, if your company's product meets the performance criteria, including recommended standards, equal access guidance and product specifications, it may be considered.

Please note profiling of a product in the LIM does not mean it is on a panel of suppliers nor does it replace the need to observe procurement policies and guidelines.

What is the LIM relationship to the planning scheme?

The LIM sits outside the SC Planning Scheme (however the LIM is referenced in the Planning Scheme) and is a 'living document' which will grow and evolve as council's needs change, products improve and technical information advances. It is updated yearly, (please observe version control on the table of contents page).

Will the LIM take away character and creativity?

The LIM is not intended to take away the designer's role of designing for a site specific response. Colour choices, materials, layout and selection of unique character products should be in line with master planning, place making principles and in consultation with the community. The LIM is a platform to guide selection of robust, accessible products and illustrates design standards that have been researched by council for ready reference.
