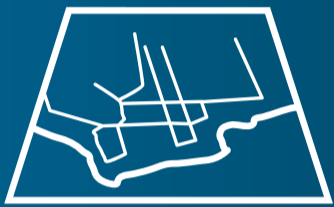


# DEVELOPMENT INDICATORS HIGHLIGHTS

## 2020/21

### DEVELOPMENT ACTIVITY PROCESS



**57k**  
INQUIRIES



**360k**  
FREE SITE REPORTS  
ACCESSED



**12.2k**  
BUILDING  
APPLICATIONS  
LODGED\*



**1.8k**  
DEVELOPMENT  
APPLICATIONS  
LODGED#

#inc. MCU, RAL, OPW, Changes.



**332**  
ADVICE  
SERVICES

\*inc. Private Certification, Building Work Assessable against the Planning Scheme and Concurrence Agency Referrals



**4.4k**  
PLUMBING  
APPLICATIONS  
LODGED



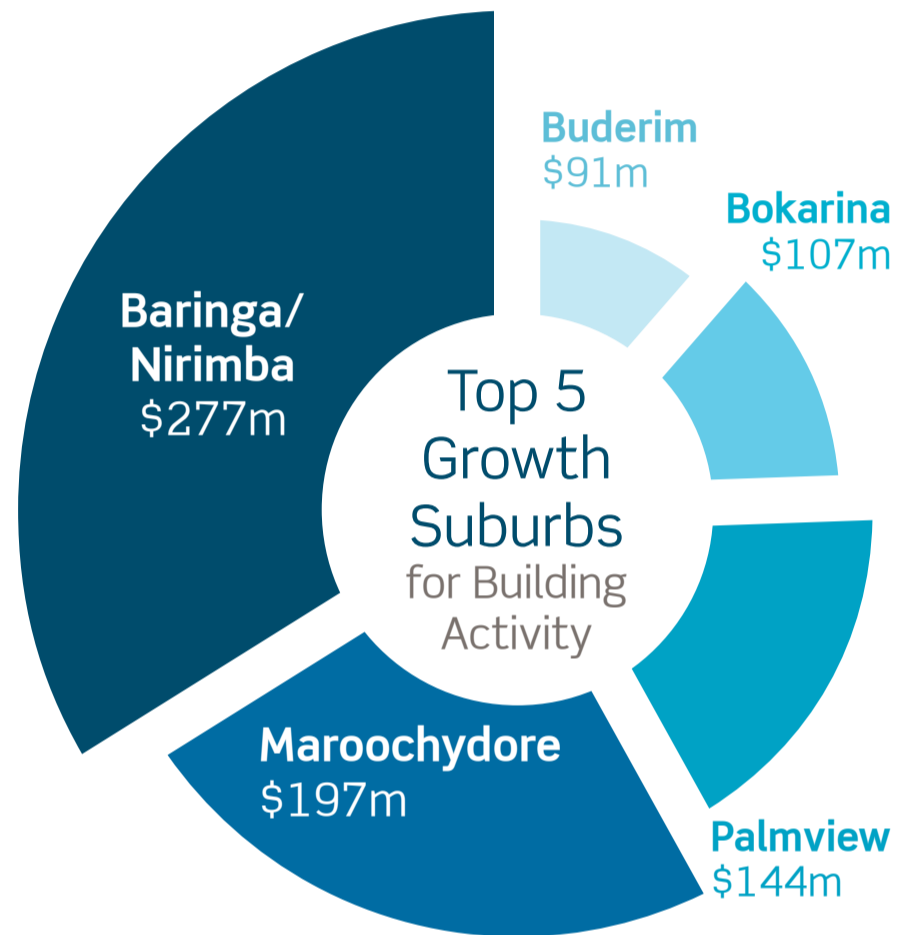
**2.4k**  
LOTS CREATED  
THROUGH PLAN  
SEALING PROCESS  
inc. Qld Govt DA



**\$1.91b**  
BUILDING APPROVALS



**30k**  
PLUMBING  
INSPECTIONS



### Our vision and commitment

Australia's most sustainable region - Healthy. Smart. Creative.

Council puts this vision into action every day, positioning our Sunshine Coast for the future.

The Corporate Plan 2021-2025 ensures Council:

- supports and connects our communities
- preserves and nurtures our natural assets,
- develops a more resilient economy delivering jobs, opportunities and services
- focuses on maintaining the lifestyle our residents highly value.

The services and functions provided by Development Services Branch align with Council's Our Service Excellence goal with a focus on ensuring our services are consistent and accessible and provide positive experiences for our customers and value to our community.

Our Branch Customer Charter further reinforces our Corporate Plan goals, identifying how we can work together to deliver the best development services in Queensland. The charter outlines what you can expect when dealing with us, as well as what you can do to help us meet these expectations.

To view council's Corporate Plan go to [sunshinecoast.qld.gov.au](http://sunshinecoast.qld.gov.au)

To find out more about Development Services Customer Charter, go to [sunshinecoast.qld.gov.au/Development](http://sunshinecoast.qld.gov.au/Development)