Youth Connect Meeting Notes

Sunshine Coast Youth Service Provider Meeting
MINUTES FROM MEETING 31 January 2018

PRESENT:

<table>
<thead>
<tr>
<th>Name</th>
<th>Organization</th>
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</thead>
<tbody>
<tr>
<td>Aaron Selsby</td>
<td>Department of Education</td>
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<tr>
<td>Alisha Todd</td>
<td>Leading the Way International</td>
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<tr>
<td>Ann Marie Mann</td>
<td>United Synergies</td>
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<tr>
<td>Ari Thompson</td>
<td>EPIC Assist</td>
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<tr>
<td>Asha Dumsden</td>
<td>Teens Take Control / Core Strength Fitness</td>
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<td>Brenden Wilkins</td>
<td>Teens Take Control / Core Strength Fitness</td>
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<td>Bruce Molloy</td>
<td>Community Solutions</td>
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<tr>
<td>Bryan McKenna</td>
<td>Salvation Army, SCILS Program</td>
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<tr>
<td>Cindi Coinix</td>
<td>Sunshine Coast Council</td>
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<tr>
<td>Dan Pesu</td>
<td>Nambour Community Centre, Thriving Families</td>
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<tr>
<td>Dan Gallagher</td>
<td>Teens Take Control / Core Strength Fitness</td>
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<tr>
<td>Dana Caddell</td>
<td>Busy at Work</td>
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<tr>
<td>DJ McGlynn</td>
<td>STEPS Pathways College</td>
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<tr>
<td>Ellie McAllister</td>
<td>True Relationships and Reproductive Health</td>
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<td>Emily Crumb</td>
<td>St Vincent de Paul</td>
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<tr>
<td>Jacinta Hesse</td>
<td>Headspace Maroochydore</td>
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<td>Jamie Brady</td>
<td>Community Solutions</td>
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<tr>
<td>Kate Carruthers</td>
<td>Integrated Family &amp; Youth Services</td>
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<tr>
<td>Kelly Murphy</td>
<td>Nambour State College</td>
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<tr>
<td>Kylie Burford</td>
<td>United Synergies, Get Set for Work Program</td>
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<tr>
<td>Kylie McGlynn</td>
<td>Integrated Family &amp; Youth Services, Transitional Housing</td>
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<tr>
<td>Lani Bigham</td>
<td>Integrated Family &amp; Youth Services, YELS Program</td>
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<td>Lauren May</td>
<td>Red Cross</td>
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<td>Mal Smith</td>
<td>St Vincent de Paul</td>
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<tr>
<td>Milli Tuhakaraina</td>
<td>Refocus</td>
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<td>Natalie McIvor</td>
<td>Busy at Work</td>
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<td>Natalie Prenol</td>
<td>Community Solutions</td>
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<tr>
<td>Nathan Batley</td>
<td>Community Solutions, COSY Program</td>
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<td>Nicole Rawson</td>
<td>The Smith Family</td>
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<td>Rachel Dickey</td>
<td>Love Your Life Sunshine Coast</td>
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<td>Roslyn Vos</td>
<td>Inclusion Support QLD</td>
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<td>Shane Siataga</td>
<td>Integrated Family &amp; Youth Services, Reconnect Program</td>
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<td>Tania Elliott</td>
<td>Act for Kids, Family and Child Connect</td>
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<td>Tara Lee</td>
<td>St Vincent de Paul</td>
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<tr>
<td>Teressa Schmidt</td>
<td>CQ University, Sunshine Coast Region</td>
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<td>Toni Jenkins</td>
<td>Sunshine Coast Youth Justice</td>
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<tr>
<td>Tyoki Nepson-Tammooa</td>
<td>Teens Take Control / Core Strength Fitness</td>
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1. TRADITIONAL ACKNOWLEDGEMENT
- Cindi opened the meeting at 10:40am and on behalf of the Sunshine Coast Council and acknowledged the traditional custodians of the lands from across Queensland and paid respect to the elders both past, present and emerging.

2. SUNSHINE COAST COUNCIL CONNECT

2.1 Sunshine Coast Council Grant Information Sessions
- Sunshine Coast Council is holding FREE Grants Information Sessions featuring grant writing tips for not-for-profit organisations
- Council’s Grants Information Session will help provide you with the tools and tips for success. The 1 ½ hour session includes how to:
  - Identify the right funding sources for your project
  - Plan and prepare a good application
  - Understand and complete project budgets
  - Provide supporting documentation
  - Information on Council's Grant Programs and links to useful information and resources.

- Book now via Council’s website:

- The major round of Council’s Community Grants Program is now open:

<table>
<thead>
<tr>
<th>Grant Type</th>
<th>Open</th>
<th>Close</th>
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<tbody>
<tr>
<td>Major Grants</td>
<td>29 January 2018</td>
<td>12 March 2018</td>
</tr>
<tr>
<td>Minor Grants</td>
<td>26 March 2018</td>
<td>14 May 2018</td>
</tr>
<tr>
<td>Minor Grants - Community Events category only</td>
<td>29 January 2018</td>
<td>12 March 2018</td>
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2.2 Draft Youth Action Plan update, Cindi Coinix

- Between 1 April and 31 March 2017, Council connected with around 800 young people and 20 local youth services through workshops, an online survey and community and school engagement activities.

- Based on these findings and extensive research, Council has prepared a draft Sunshine Coast Youth Action Plan in collaboration with members of Council’s youth development program, **Speak Up Engage**

- The Draft Sunshine Coast Youth Action Plan is to replace the former Sunshine Coast Youth Strategy 2010-2015. The draft plan includes actions that council and its partners will deliver to support local young people and the youth services sector for the next three years.

- Council is seeking feedback from the local youth service sector about the actions within the plan. Council would like to hear if youth organisations can identify action related partnerships, if there are any gaps or recommendations on new actions.

- Council is seeking assistance from youth organisation to promote this to their young clients and encourage them to provide feedback.

- To review the plan and provide feedback visit: [https://haveyoursay.sunshinecoast.qld.gov.au/speakupengage](https://haveyoursay.sunshinecoast.qld.gov.au/speakupengage)

- **Feedback period closes Monday, 12 February 2018 at 5:00 pm.**

2.3 National Youth Week 2018, Cindi Coinix (10 mins)

- Annually, council works with local youth services to support National Youth Week (NYW) activities and events, including promotion, media, and youth engagement.

- In 2018, Council is looking at partnership opportunities during NYW to launch the Sunshine Coast Youth Action Plan.

- Cindi would like to get an understanding of who is planning a NYW activity or event. If you are planning an event or activity please contact Cindi directly to discuss on 5441 8186 or 0408 390 679.

2.4 Speak Up Engage Facebook Page, Cindi Coinix (5 mins)

- **Speak Up Engage** is Sunshine Coast Council’s youth development program. Cindi manages this program as part of her role at council.

- Council will be working on the enhancement of the Speak Up Engage Facebook page to promote activities, events, programs and projects directly to young people.

- The intent is for this Facebook to be managed by a member of the youth program so that it appeals to other young people.

- If you would like your project, program or service promoted on this Facebook page please email information and content to Cindi.

- Facebook page: [https://www.facebook.com/speakupengage/](https://www.facebook.com/speakupengage/)
3. YOUTH SERVICES CONNECT

3.1 Community Solutions, Upcoming Programs, Natalie Prenol

Get Set for Work

- Inside Track is a Get Set for Work Program, delivered by Community Solutions in partnership with Reach your Peak
- This program provides disadvantaged young people aged 15-19 years, with Nationally recognised training combined with integrated foundation skills training & learning support measures, to enable them to successfully enter the workforce, progress into further study and reach their employment and further study goals.

- The Program includes:
  - Employability skills training, including Industry visits by local employers and expert Industry advice
  - Strength based training to empower young people to build confidence, self-esteem and Resilience
  - Nationally recognised accredited training- Certificate II in Skills for Work and Vocational Pathways
  - Experimental Learning delivered in the outdoors by trained professionals
  - Team building bushwalks, hikes and excursions
  - ‘On the Job’ skills gained through work experience
  - Tailored ‘wrap around support’ including learners licence assistance and one on one support to assist with individual needs & challenges
  - Post Program Support for 6 months after completion to further support participants to reach their employment goals

- Flexible rolling intake for delivery

- For more information please contact:
  Natalie Prenol
  Community Solutions
  0448 372 167
  natalie.prenol@communitysolutions.org.au

- See minute attachment

COSY Program

- COSY Program has a new Team Leader, Nathan Batley
- COSY offers case management services to young people aged 12-18 years
- The service targets young people at risk of disengaging with school, work, family or at the early stages of having legal issues
- COSY services Nambour and surrounds up to Gympie.
3.2 St Vincent de Paul Homelessness Support program, Mal Smith & Tara Lee

- New mobile homeless support program operating between Caloundra and Coolum
- An outreach, collaborative approach aiming for safe, secure, sustainable housing for young people 16-25 years old who are:
  - At risk of homelessness and need early intervention support
  - Who are homeless
  - Who need transitional support into accommodation
- The team accepts referrals for case collaboration via email, phone or face to face
- Already connected and working collaboratively with COSY Program with positive outcomes
- Flexible support options dependent on client
- For more information please contact:
  
  **Mal Smith**
  0408 810 199
  mal.smith@svdpqld.org.au OR northern.homelessyouth@svdpqld.org.au

  **Tara Lee**
  0408 912 704
  tara.lee@svdpqld.org.au

  Website: [www.vinnies.org.au](http://www.vinnies.org.au)

3.3 BUSY At Work, Transition to Work Program, Natalie McIvor & Dana Caddell

- Busy at Work has been around for 40 years and provides apprenticeship, employment and community programs
- The Transition to Work (TTW) program is an Australian Government initiative that assists 15-20 year olds into education and employment pathways through intensive pre-employment support to improve work readiness
- Busy at Work aims to work with youth to break down barriers to find pathways that suit their needs/wants
- Busy at Work targets early school leavers or those disengaged
- TTW is a free program, young people can be signed up that aren’t on payments or can be referred from their current Job Active agency (Stream 5 only), or from Centrelink
- Busy at Work works with local employers, community groups, speciality and speciality psychologists to assist and mentor young people.
- Busy at Work are looking for opportunities to collaborate with other services on the Sunshine Coast

  - See minute attachments
3.4 Refocus, ROCK UP Programs, Millicent Tuhakaraina

- Refocus are now delivering the ROCK Up program.
- This is weekly youth engagement program that includes dance, music, art and adventure activities for high school students, with a particular focus on Aboriginal and Torres Strait Islander young people.
- ROCK Up is held at the Refocus “Hub”, 246 Petrie Creek Road, Rosemount.
- Refocus is providing transport to the Hub. Collection point is opposite McDonalds in Nambour at 3:30pm on Wednesdays.
- A launch day is being organised for 29/03/2017 and an invitation will be sent to local youth and community services.
- For more information please contact:
  Milli Tuhakaraina  
  Case Manager, Targeted Youth & Disabilities  
  Refocus  
  5442 3992 or 0490 531 940 
  milli@refocus.org.au  
  www.refocus.org.au

• See minute attachment

4. OTHER UPDATES

4.1 Teens Take Control Inc

- Teens Take Control is delivering Certificate II in Foundational Skills for Work & Vocational Pathways and Certificate II Sport & Recreation.
- New facilitators employed to deliver hands on education and life skills learning.
- Brendan discussed the need for housing for young people noting a number of young people accessing TTC programs are experiencing homelessness/sleeping rough.
- Brendan also discussed the need for a youth space/facility on the Sunshine Coast and this should be considered as a priority by council and other levels of government.
- For more information please contact:
  Brenden Wilkins  
  Vice President and Program Developer  
  Teens Take Control Inc  
  Managing Director  
  Core Strength Fitness  
  0402 551 133  
  bw@corestrengthfitness.com.au

• See minute attachment
4.2 Community Solutions, Growing Place

- Growing Places is a pilot program that will engage at risk young people to participate in therapeutic community gardening projects.
- The program will run for 3 hours per week for 6 weeks.
- Community Solutions are looking to partner with local service providers and community groups to engage young people to construct a project for them e.g. age care services, disability services, retirement villages, community centres etc.
- Community Solutions are in the development stages of the program and are open to ideas and partnerships.
- For more information please contact:
  Bruce Molloy
  Coordinator, Growing Places
  Community Solutions
  5413 1512 or 0439 906 334
  bruce.molloy@communitysolutions.org.au
  www.growingplaces.org.au

4.3 Thriving Families, Nambour Community Centre

- The Thriving Families Social Workers are delivering community and youth focused programs to build social connections:
  - Young women’s and young men’s connect space for young people 12-18 years with activities and peer to peer support.
  - Youth Groups - Nambour Young Creative is on every Monday night.
  - Young parents program.
  - Under the Bell (young parent pop-up cafe).
- Website: http://www.nambourcc.org/groups-and-services/thriving-families-family-support/

4.4 Sunshine Coast Youth Justice

- T2S program commencing 06/02/2018.
- Transition of 17 year olds back into the Youth Justice system will occur 12 February 2018 (both 17 year olds charged with offences and 17 year olds subject to adult supervised justice orders).

4.5 Love Your Life Sunshine Coast

- Proud Peacock program is now available online (7-10 year olds).
- Let’s Chill Program is a 7 week online course for 11-16 year olds on life skills and mindfulness. Program includes a workbook, videos and ongoing support.
- Life coaching available for all young people face to face, group sessions or online.
- Love your Life Sunshine Coast is looking to partner and collaborate with youth services on the Sunshine Coast. If you Love Your Life Sunshine Coast can value add to your existing programs please contact Rachel to discuss.
- For more information please contact:
4.6 CQ University, Sunshine Coast Region

- Teressa Schmidt, Associate Vice-Chancellor from CQ University, Sunshine Coast Region has recently joined the Youth Connect network
- CQ University is looking at ways to engage and support community organisation in a collaborative way and is open to discussing opportunities
- CQ University can provide venue use opportunities
- Connect Bachelor of Social Work students to appropriate services
- For more information please contact:
  Teressa Schmidt
  Associate Vice-Chancellor (Sunshine Coast Region)
  CQ University Australia
  5440 7011
t.schmidt@cqu.edu.au

4.7 True Relationships and Reproductive Health

- Provide relationship and sexuality education for young people and young parents, including:
  - Self-protection for children
  - Contraception
  - Sexuality
  - Healthy relationships
- For more information please contact:
  Ellie McAlister
  Regional Education Coordinator
  True Relationships and Reproductive Health
  5479 0755
ellie.mcalister@true.org.au
  www.true.org.au

4.8 YELS program, Integrated Youth and Family Services

- NA meetings for youth being held every Monday (4pm-5pm) at Maroochydore Neighbourhood Centre. This is not an IFYS program but IFYS can be contacted for details and enquiries
- Real Art program is on every Friday (9:30am-11:30am) in Maroochydore. New schedule out detailing term activities, guest speakers etc. Please contact IFYS if you would like a copy of the schedule or would like to be a guest speaker
- Real Art is on Monday afternoon at Beerwah Youth and Community Centre and Tuesday afternoons (3-5pm) at Coolum Civic Centre
- Youth Workers are putting on a FREE BBQ on Thursday afternoons at Cotton Tree (3pm) and Alex Skate Park (5pm). Please contact IFYS if you would like to be on the text list.
- For more information please contact:
4.9 Inclusion Support QLD

- Inclusion Support QLD is funded to support educators of outside school care, family day care and early childhood services to increase their ability to be inclusive of all children.
- This will support more accessibility for families to engage with these care settings.
- The support can assist educators to be more inclusive of children and families, including disability, culturally diverse, vulnerable, ATSI, challenging behaviours and high medical impacts.
- Australia Government funded – No fee for service.
- Acknowledged changes to the Federal Child Care Benefit to primary school aged children only. This means families will not be eligible Child Care Benefit for children 13 years and over.
- For more information please contact:
  Roslyn Vos
  Hub Manager
  Inclusion Support QLD
  1800 811 039
  roslyn.vos@ku.com.au
  www.inclusionsupportqld.org.au

4.10 Red Cross Employment Services

- Youth Life Your Choice is a pilot program in place whilst the NDIS rolls out.
- For more information please contact:
  Lauren May
  Community Project Officer (Social Worker)
  Red Cross Employment Services
  5341 8703
  lmay@redcross.org.au

5. THANK YOU

- Cindi thanked everyone for their participation in the Youth Connect network and their ongoing work to support our local young people.
6. NEXT MEETING

<table>
<thead>
<tr>
<th>Date</th>
<th>30 May 2018</th>
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<tbody>
<tr>
<td>Time</td>
<td>10:00am-12:00pm</td>
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<tr>
<td>Venue</td>
<td>Sunshine Coast PCYC, 3 Youth Avenue, Burnside</td>
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</tbody>
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7. CLOSE

- Meeting closed at 12:00pm
Obtain the skills, knowledge and confidence to get that job.

What: Certificate II in Skills for Work and Vocational Pathways. Improve your reading, writing and numeracy skills in a hands-on way! This program will prepare you for entry-level vocational qualifications, volunteering and employment pathways.

Where: 102 Currie Street, Nambour

When: 29th January

How much: No cost

TO FIND OUT MORE AND ENROL: Contact Nat on 0448 372 167 or at natalie.prenol@communitysolutions.org.au

Your TRACK to success begins now!

*Eligibility criteria applies.

This training is proudly funded and supported by the Queensland Government through its Skilling Queenslanders for Work initiative.
BUSY At Work is a not-for-profit organisation providing apprenticeship, employment and community programs. We have almost 40 years’ experience providing skilling solutions and services to businesses, workers and job seekers. We assist youth (aged 15-21 years old) into education and employment. We are committed to provide you with the right services so you can complete your education and enter the workforce in your desired career path.

At BUSY At Work you can expect that we will:

Assess Your...
- Skills
- Strengths & Weaknesses
- Motivation
- Circumstances
- Language & Numeracy skills
- Apprenticeship & Traineeship needs
- Whole life circumstances

Ensure You Receive...
- Opportunities via social media
- Enrollment into appropriate courses
- Workshops to build your skills and self-esteem
- Connection to a range of local organisations
- Connection to industry champions
- Techniques to build your confidence

Provide...
- An Individual Job & Support Plan
- Six months of Post Placement Support
- Regular contact
- Appropriate employment opportunities
- Appropriate education opportunities
- An e-portfolio
- A four week work experience opportunity
- A range of training programs
- Education support for you to pass Year 12
- Culturally sensitive support

Assist You...
- In finding employment opportunities
- To be treated fairly and with respect at all times
- To complete industry tours
- To reduce your barriers

Feedback
We actively encourage participants, employers and all other stakeholders to provide feedback and suggestions. All feedback will be treated in confidence and considered so that service delivery will be improved.

You can provide feedback through our feedback forms, found at reception of your local site or call our Customer Service Delivery Centre 13 BUSY (13 28 79) open 8am to 8pm AEST or email busy@busyatwork.com.au.

You can also contact the Department of Employment’s National Customer Service Line on 1800 805 260 if you don’t feel you can contact us directly.

Networks
Our extensive networks will ensure that your needs are met, we have well established networks with organisations such as: National Retail Association; Construction Skills QLD; QLD Tourism and Industry Council; Workforce Council; East Coast Apprenticeships; Master Builders; National Baking Industry Association and MINTRAC. These networks will help us to meet your needs.

We will engage with all schools to ensure you are given the chance to receive our TtW Services. We pride ourselves on excellent employer relationship management that results in engaging the right opportunity for you.
Transition to Work Factsheet

Transition to Work is a service to support young people aged 15–21 on their journey to employment.

The Transition to Work service has a strong focus on practical intervention and work experience to build a young person’s skills, confidence and readiness to engage in employment.

Young people will receive intensive, pre-employment support to improve their work readiness and to help them into work or education including apprenticeships or traineeships.

Employers will receive help from Transition to Work providers to recruit young employees who meet their business needs.

Transition to Work providers have experience working with disengaged and disadvantaged young people, and have strong links with employers, community services and schools within their local community. Transition to Work operates as a separate service from jobactive, Disability Employment Services and the Community Development Programme.

Services for young people

The Transition to Work service has a strong focus on helping young people to understand what is expected in the workplace and to develop the skills, attitudes and behaviours expected by employers.

Transition to Work providers can help participants:

- develop practical skills to get a job
- connect with education or training
- find and participate in work experience opportunities
- identify employment opportunities in the local area
- connect with relevant local community services.

Services for employers

Transition to Work providers deliver high quality services to employers to ensure young people meet their needs and are supported to settle into a job. For instance, providers will ensure participants receive pre-employment skills development that is directly relevant to needs of employers and local labour market conditions.

For eligible young people, providers will be able to offer a youth wage subsidy of up to $6,500 over 12 months to help employers take on new starters, such as any hiring or training costs.

Providers will also offer post placement support. This includes regular contact to ensure the young person is settling in and that the employer’s expectations are being met.

Who is eligible for Transition to Work?

Transition to Work is particularly targeted at early school leavers, however the service will also support some young people who have experienced difficulty transitioning from education to employment. This can include all eligible young people regardless of their income support status. Refer to www.employment.gov.au/youth for further information on Transition to Work eligibility.

Who can refer young people to the Transition to Work service?

Young people can be referred to Transition to Work services through different pathways, reflecting the different circumstances of each young person. For example:

- Eligible young people will be referred to a local Transition to Work provider by the Department of Human Services (Centrelink) when they first claim income support.
- Eligible young people will be able to directly register with a provider.
- Eligible young people may be referred to a Transition to Work provider by a jobactive provider.

Want more information?

To search for a Transition to Work provider in your area or to learn more about the service visit www.employment.gov.au/youth.

Do you need help with this fact sheet?

If you need an interpreter, please call the Translating and Interpreting Service (TIS) on 131 450*. If you are a young person, ask for the Jobseeker Hotline on 13 62 68*, if you are an employer, ask for the Employer Hotline on 13 17 15*. If you are deaf, or have a hearing or speech impairment, you can use the National Relay Service. For more information, visit www.relayservice.gov.au.

*Note that call charges apply for calls to ‘13’ numbers from mobile phones.
TTW is a service to support young people aged 15-21 on their pathway to employment. An Australian Government initiative, the TTW service provides intensive, pre-employment support to improve work readiness of young people and assist them into work and educational pathways.

Our enrolments come through Job Active & Centrelink (for those on income support) and Direct Registrations- (those not on income support) with referrals from schools, parents, youth services and the like.

Direct registrations (from schools) are available for eligible participants who are:

- 15-21 years of age
- Australian citizen
- Holder of a permanent Visa or
- NZ special category visa holders
- Have not been awarded a year 12 certificate, Cert 111 or higher, or who have completed year 12 but have not engaged in employment or education for 6 months,
- Are not currently working an average of 8 hours or more per week for a period of 13 weeks
- Have not attended education for a period of 13 weeks or are not currently enrolled in education, or have an approved exemption from legal requirements to attend school
- Not on a DHS benefit or who are receiving non activity tested income support such as parenting payment

OR

a young person who:

- is an Aboriginal or Torres Strait Islander person who has been awarded a Year 12 Certificate or a Certificate III or higher, irrespective of whether they have been engaged in education or employment for the previous six months or more.

OR

a young person who:

- has been awarded a Year 12 Certificate or a Certificate III or higher but has not engaged with employment or education for six months or more since attainment of the year 12 Certificate of Certificate III or higher, and
- Is not already participating in Employment Services.

Education restrictions on Group Two Participants

- Note: A young person with an approved temporary exemption from legal requirements to attend school (for example, 100 days or less) is not eligible for Transition to Work. This is because temporary exemptions (such as for medical reasons) are granted by education institutions with the expectation the young person must return to school on an ongoing basis by the end of the exemption period.
This is where you come in. If you are aware of any students who meet the above criteria or are in danger of meeting a non attendance of 13 weeks from school, Or are an Indigenous student who meets the above criteria, you can discuss the TTW program with the student, parent or guardian, or invite me to discuss with them, and present another possibility for the student to continue working toward job readiness.

At TTW we can arrange training courses, work experience, internships, wage incentives, apprenticeships and job readiness and personal development activities for our participants and support their transition.

Working together we may be able to support a young person into moving forward in their life beyond school and not slip through the cracks.

I would love to meet and discuss the program and your possible support when it suits you.

Natalie McIvor | Employment Consultant

BUSY At Work

M: 0417 786 685 | P: 0417 786 685 | E: Natalie.McIvor@busyatwork.com.au

32 Mary Street, Noosaville QLD 4566 | PO Box 407 Noosaville

TTW site Locations:

1. CALOUNDRA- 1B 45 – 47 Minchinton Street, Caloundra – ttwcaloundra@busyatwork.com.au
   PH: 0447 047 851
2. MAROOCHYDORE – 1/115-117 Aerodrome Rd Maroochydore, ttwmaroochydore@busyatwork.com.au PH: 0448 106 720
3. NAMBOUR – 2/7 Howard Street Nambour, ttwnambour@busyatwork.com.au PH: 0407 625 560
4. NOOSAVILLE – 32 Mary Street Noosaville, ttwnoosaville@busyatwork.com.au PH: 0417 786 685
5. GYMPIE – 23 Mary Street Gympie, ttwgympie@busyatwork.com.au PH: 0400 622 027
6. KINGAROY – Shed 1,6 Cornish Street Kingaroy, ttwkingaroy@busyatwork.com.au PH: 0417 071 860
7. HERVEY BAY – 4/107 Boat Harbour Drive Hervey Bay, ttwherveybay@busyatwork.com.au PH: 0417 631 178
TRANSITION TO WORK

A service to support young people aged 15–21 on their pathway to employment.

An Australian Government initiative, the Transition to Work service provides intensive, pre-employment support to improve the work-readiness of young people and help them into work (including apprenticeships and traineeships) or education.

The service has a strong focus on helping young people to understand what is expected in the workplace and to develop the skills, attitudes and behaviours expected by employers.

BUSY At Work is your local Transition to Work Provider for the following locations:

- Caloundra
- Nambour
- Hervey Bay
- Kingaroy
- Maroochydore
- Gympie
- Noosaville
- Buddina

Who is eligible?

Transition to Work is particularly targeted at early school leavers, however the service will also support some young people who have experienced difficulty transitioning from education to employment. This can include all eligible young people regardless of their income support status.

How does it work?

The Transition to Work service has a strong focus on practical intervention and work experience to build a young person’s skills, confidence and readiness to engage in employment.

BUSY is experienced working with disengaged and disadvantaged young people, and have strong links with employers, community services and schools within their local community.
Services for employers

As your Transition to Work Provider, BUSY will deliver high quality services to employers to recruit young employees who meet their business needs and are supported to settle into a job. BUSY will ensure participants receive pre-employment skills development that is directly relevant to needs of employers and local labour market conditions.

For eligible young people, a youth wage subsidy of up to $6,500 over 12 months is available to help employers take on new starters, such as any hiring or training costs. We also offer post placement support for up to 26 weeks. This includes regular contact to ensure the young person is settling in and that the employer’s expectations are being met.

Services for young people

The Transition to Work service has a strong focus on helping young people to understand what is expected in the workplace and to develop the skills, attitudes and behaviours expected by employers.

Transition to Work Providers can help participants:

- develop practical skills to get a job
- connect with education or training
- find and participate in work experience opportunities
- identify employment opportunities in the local area
- connect with relevant local community services.

For more information contact our friendly employment consultants to discuss.
ABORIGINAL AND TORRES STRAIT ISLANDER YOUTH

ROCK UP

WHAT
MUSIC, ART, DANCE SESSIONS

STARTING
WEDNESDAYS, FEBRUARY 2018, 4PM-6PM

WHERE
246 PETRIE CREEK ROAD
ROSEMOUNT, NAMBOUR

CONTACT
07 5442 3992 or info@reFocus.org.au
The TTC TAKE CONTROL Certificate II course is much more than your normal work skills, education or fitness program. Yes, students will be guided to complete their FSK20113 Certificate II in Foundational Skills for Work & Vocational Pathways, but we at TTC have added crucial lessons in the importance of a healthy lifestyle, practical self-defense and the motivational keys to achieving success.

The real objective of our program is to lead our students to discover their true potential and be the best they can possibly be; physically, mentally and emotionally.

Our facilitators are highly experienced in a variety of areas such as:

- Australian Defense Force Combat Operations
- Qualified Fitness Instructors
- Combat Sports Competitors & Coaches
- Degrees in Social Work & Community Services
- Degrees in Sport & Exercise Science
- Outdoor Education & Activities

With such highly experienced staff, we've been able to create a teen-mentoring program with a unique curriculum that integrates skills and activities like:

- Fitness Training
- Self Defense
- Teamwork & team effectiveness
- Conflict resolution
- Overcoming obstacles
- Communication strategies

We add a personal development philosophy that's guaranteed to bring real, lasting improvements in life's key areas, to help our youth achieve their potential and give them a purpose in life. This program includes FREE 12 months full access membership to Core Strength Fitness.
The Teens Take Control SIS20215 Certificate II in Sport & Recreation qualification allows individuals to develop ABOVE INDUSTRY STANDARD functional knowledge and skills for work in customer contact positions in the sport or community recreation industry. Following this course, individuals are competent in a range of administrative activities and functions within a team and under supervision.

The course consists mainly of routine and repetitive tasks, using practical skills and basic sport and recreation industry knowledge. This certificate allows our graduates to work in locations such as sport and recreation centres or facilities, and leisure and aquatic centres - assisting with the facilitation of recreation activities, facility maintenance and operations.

What Makes Us Different?
- Facilitators are highly experienced and current industry professionals.
- Our course provides an array of hands-on practical activities in various recreation locations.
- The course is delivered in active health, sport, fitness and recreational facilities.
- Work experience is provided in-house.
- Professional development internships & scholarships are available for selected students.
- Education pathways are available in-house through the CSF Performance Development Centre.

Possible Job Titles Include:
- Community Activities Assistant
- Customer Service Assistant
- Leisure Assistant
- Recreation Assistant
- Retail Assistant
- Grounds Assistant
- Facility Assistant
- Gym Instructor Assistant
- Gym Sales Consultant

Units of Competency covered:
- Work Effectively in Sport, Fitness & Recreation Environments
- Organise & Complete Daily Work Activities
- Maintain Sport, Fitness & Recreation Industry Knowledge
  - Provide First Aid
  - Maintain Equipment For Activities
- Participate In Workplace Health & Safety
  - Provide Equipment For Activities
  - Assist With Activity Sessions
- Maintain Sport, Fitness & Recreation Facilities
  - Provide Quality Service
  - Provide Health Screening & Fitness Orientation
- Respond To Emergency Situations
  - Facilitate Groups